

Peace of mind

PRICELESS



Call
01472
242277

EMERGENCY ALERT

THE HOLDER OF THIS CARD IS A REGISTERED CARER

IN CASE OF EMERGENCY PLEASE CALL
CARELINK

REASONANCE AROUND THE CLOCK
CARELINK
NORTH EAST LINCOLNSHIRE SINCE 1990

NORTH EAST LINCOLNSHIRE COUNCIL

ID No C 1234



NHS
Humber and North Yorkshire
Integrated Care Board (ICB)

Do you help look after a family member or friend?

Ever wondered what would happen if an emergency or crisis situation prevented you looking after that person?

The Emergency Alert Card could be for you!



The Carers' Emergency Alert Card

In normal circumstances you would probably have plans in place and people you could call upon to support the person you care for in your absence.

But what if you found yourself in an emergency or crisis situation at a moments notice.

The Carers' Emergency Alert Card has been specifically designed for Carers in these situations. Once registered, you have the peace of mind that in an emergency or crisis situation, professionals will be able to activate your emergency plan. This will ensure that support is in place for the person you care for in your absence.



Who can register?

Any **adult** caring for someone (of any age) with additional needs. i.e. illness, frailty, disability, mental health condition or substance use problem. The person you care for must live in North East Lincolnshire.

Carers will be given information about the Carers' Emergency Alert Card if they register with the Carers' Support Service, access support with the Care Plus Group Carer Wellbeing Team or if they have a Carers Needs Assessment. Carers will be advised at these points if the card is appropriate for their situation.

Will i have to pay for the service?

The service is provided free of charge. You will need to provide a passport sized photo of yourself.

How does the service work?

If you wish to register for the service, you will be asked to complete a registration form. You will need to provide information about yourself and the person you care for, and provide 3 contacts who can be called upon to provide care and/or support to the person you care for in your absence. The information you supply will be completely confidential.

Carelink will process the information you provide, contact the people nominated as emergency contacts and issue you with your personalised Carers' Emergency Alert Card.

In an emergency, anyone can contact Carelink quoting your unique identity number. Carelink will then call your nominated contacts and advise them of the situation to enable alternative care arrangements to be made.

The card is also a recognition card. Some businesses may offer discounts on goods and services. There are different Alert Card schemes around the country. It is worth showing your card to enquire if a discount is available to unpaid Carers.



What are my responsibilities?

YOU MUST:

- Make sure the information you provide is as accurate as possible at the time of registration
- Make sure you have discussed the emergency plans with your named contacts and gained their consent to be involved
- Provide a passport photograph with your application form
- Inform Carelink about any changes in your circumstances or those of your named contacts, such as address or telephone numbers or changes to the contact list you wish to use

How do i join?

If you are interested in applying for a card, please contact:

The North East Lincolnshire Carers' Support Service
01472 242277

If you need to make Carelink aware of a change in details or circumstances, please call 01472 312312

If you already have a Carers' Emergency Alert Card application form, please complete and return to Carelink, along with your passport photo. Carelink's address is:

N E Lincolnshire Carelink
Innovation centre
Innovation Way
Europarc
Grimsby
Dn37 9TT

